



July 2019

Pro Cables Assemblies – Five Year Limited Warranty

TMB branded products, ProPlex®, ProCable, Dataplex™, and Starcable® professional cable and assemblies (excluding ProPlex Fibre) are warranted against defective materials or workmanship for a period of five (5) years from the date of shipment.

Parts and components that are not the product of the Seller (TMB) shall be subject only to the terms of any warranty that may be extended by the original manufacturer. Seller's warranty shall be restricted to the repair or replacement of any part that proved to be defective and for which a claim is submitted to the Seller before the expiration of the applicable warranty periods.

This Limited Warranty is void if the defects of the Product are the result of:

- Opening of components, repair, or adjustment by anyone other than TMB or persons specifically authorized by TMB.
- Accident, physical abuse, mishandling, or misapplication of the product.
- Damage due to lightning, earthquake, flood, terrorism, war, or act of God.

Any claim for defective merchandise, imperfect manufacture, shortage in count, or for any other defect known by the Customer to be existing at time of delivery is waived by the Customer unless made in writing within (30) days after delivery.

TMB will not assume responsibility for any labor expended, or materials used, to replace and/or repair the Product without TMB's prior written authorization. Any repair of the Product in the field, and any associated labor charges, must be authorized in advance by TMB. Freight costs on warranty repairs are split 50/50: Customer pays to ship defective product to TMB; TMB pays to ship repaired product, ground freight, back to Customer.

A Return Merchandise Authorization (RMA) Number must be obtained from TMB prior to return of any defective merchandise for warranty or non-warranty repair. For all repairs please contact TMB Tech Support Repair using the contact information below or email TechSupportRepairNA@tmb.com.

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